



LiteGear®

Installation Instructions and User Manual

***250 VA Inverter
Power System***



Installation Instructions and User Manual For LiteGear® 250 Watt Inverter Power System

Warning:

THIS PRODUCT CONTAINS CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER, BIRTH DEFECTS, AND/OR OTHER REPRODUCTIVE HARM. THOROUGHLY WASH HANDS AFTER INSTALLING, HANDLING, CLEANING OR OTHERWISE TOUCHING THIS PRODUCT.

READ AND FOLLOW ALL SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

When using electrical equipment, you should always follow basic safety precautions, including the following:

- 1. Read and follow all safety instructions.*
- 2. Do not install the LiteGear system outdoors.*
- 3. Do not let power supply cords touch hot surfaces.*
- 4. Do not install near gas or electric heaters or in other high-temperature locations.*
- 5. Use caution when servicing batteries. Battery acid can cause burns to skin and eyes. If acid is spilled on skin or in the eyes, flush with fresh water and contact a physician immediately.*
- 6. Equipment should be mounted in locations where it will not be readily subjected to tampering by unauthorized personnel.*
- 7. The use of accessory equipment not recommended by the manufacturer may cause an unsafe condition and may void the warranty.*
- 8. Do not use this equipment for other than intended use.*
- 9. All servicing of this equipment must be performed by qualified service personnel.*

SAVE THESE INSTRUCTIONS IMPORTANT SAFETY INSTRUCTIONS

The installation and use of this product must comply with all national, federal, state, municipal, or local codes that apply.

Please read this manual thoroughly before operating the LiteGear Inverter System.

For technical assistance, contact Dual-Lite's Systems Technical Support Center at 1-800-848-6439. Technicians are available during normal working hours (EST).

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100. Installation

100.1 General Installation Requirements

CAUTION:

LiteGear cabinets are very heavy. Check to assure that the chosen location is capable of safely bearing the load.

Cabinet Size: 18.375" W x 10.2" H x 8.25" D (46.6cm W x 25.9cm H x 21cm D)

Weight (including batteries): 70 lbs.

Install the LiteGear inverter system in a clean, cool, dry place with normal ventilation for human habitation.

LiteGear inverter systems are UL Listed for 20°C to 30°C (+68°F to +86°F) operation.

Battery performance and service life is maximized if the operating temperature is maintained at 25°C (77°F).

The air around the unit must be clean, dust-free, and free of corrosive chemicals or other contaminants. Do not place the LiteGear inverter system or batteries in a sealed room or container.

100.2 Cabinet Installation

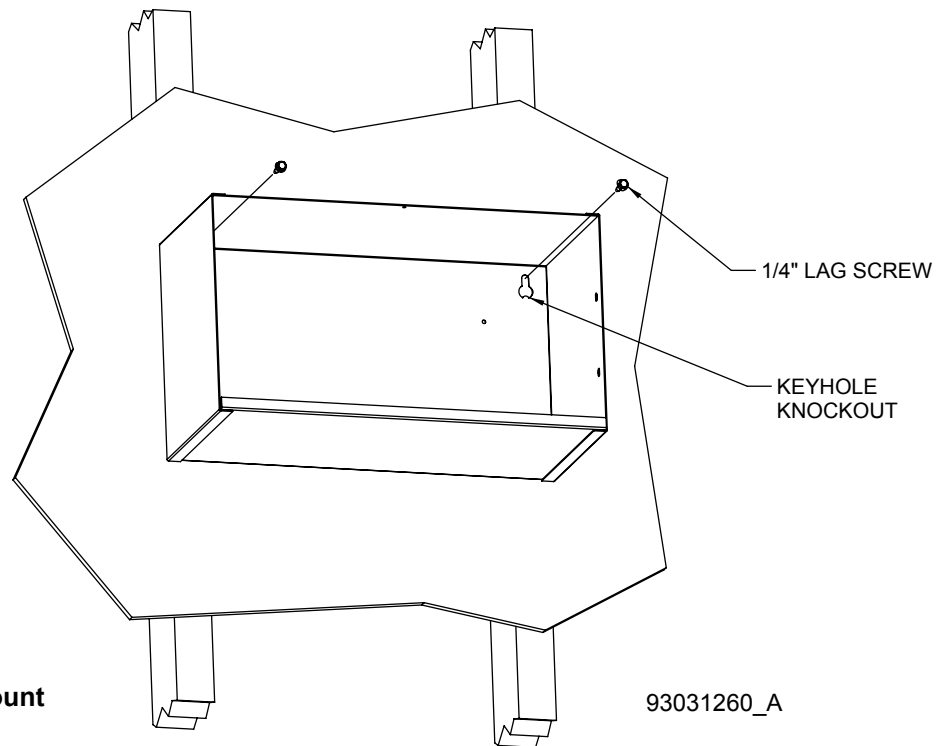
CAUTION:

Do not drill into the cabinet; drill filings may damage the unit and prevent it from operating. If additional or larger entry points are needed, use a chassis punch to enlarge the appropriate knockout. Do not add unnecessary knockouts.

Remove the electronics module by removing the four screws on the right side of the cabinet. (The inverter cabinet should be installed without the batteries inside.)

The LiteGear® units are supplied with two keyhole knockouts for wall mounting. See Figure 100-1. Necessary hardware to fasten the cabinet to the wall is to be supplied by the installing contractor.

Please refer to the following illustrations.



Cabinet should be empty before mounting. Use 1/4" lag screws through keyhole knockouts to mount cabinet to studs as shown

Install the input and output conduits.

AC Input service conductors and AC Output conductors must be run in separate conduits. LiteGear inverter system emergency output circuits must be installed in dedicated conduit systems and not shared with other electrical circuits as described in NEC 700-9(b).

Be sure to follow all federal, state, and local codes as it pertains to emergency circuit raceways.
 For surface and recessed models reinstall the electronics plate and securely tighten the four mounting nuts.
 For recessed mount models, adjust the trim plate to fit flush to the finished wall or ceiling surface. Adjust the LED/Test Switch bracket to be flush with the cover when installed.
 Connect the LEDs to the printed circuit board ensuring the connectors are properly aligned.
 Connect the test switch to the printed circuit board ensuring both pin connectors are fully engaged.

101. AC Connections

101.1 General Precautionary Measures

All LiteGear inverter system units contain hazardous AC and DC voltages. Because of these voltages, a qualified electrician must install the LiteGear inverter system, AC line service, and batteries. The electrician must install the AC line service according to local, state and NEC codes and must be familiar with batteries and battery installation.

Before installing, maintaining, or servicing the unit, always remove or shut off all sources of AC and DC power and shut off the LiteGear inverter system. Disconnect AC line input at the service panel and disconnect the batteries to make sure the unit will not supply output voltage.

Whenever AC and/or DC voltage is applied, there will be AC voltage inside the LiteGear inverter system unit; the unit can supply power from the AC line or from its batteries. To avoid equipment damage or personal injury, always assume that there is voltage inside the LiteGear inverter system.

Remove rings, watches, and other jewelry before installing the AC wiring. Always wear protective clothing and eye protection and use insulated tools when working near batteries. Whenever an energized unit is serviced with the cover removed, electric shock is possible; follow all local safety codes. **TEST BEFORE TOUCHING!**

To reduce the risk of fire or electric shock, install the LiteGear inverter system and the batteries in a temperature-controlled and humidity-controlled indoor area free of conductive contaminants.

To prevent electrical shock or equipment damage, for all units, insure the AC input breakers at the service panel are all off before making AC connections to the LiteGear inverter system.

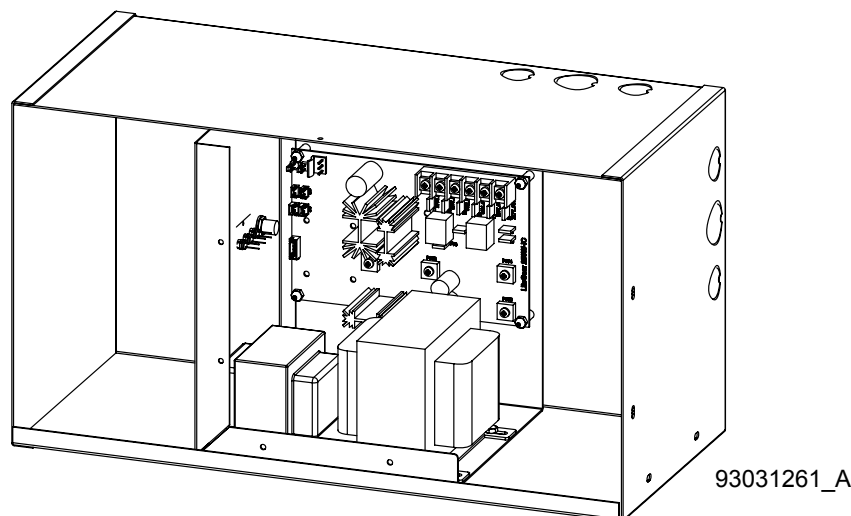
The LiteGear inverter system is only designed to supply 120 VAC in/120 VAC out or 277 VAC in/277 VAC out. Only authorized persons should disconnect AC to the unit. (See NEC 700-20 and 700- 21.)

Use of this equipment for simultaneous operation of 120VAC and 277VAC loads will damage the unit and void the warranty.

101.2 AC Wiring Preparations

If not previously done, remove knockouts for AC Input and AC Output in the LiteGear inverter system and install input and output conduits per section 100.2

Place electronics module in cabinet, turned 90° from original orientation as shown in Fig. 101-1 for easy access to wire connections.



101.3 AC Input Voltage Selection

The battery charger transformer has two input leads:
 black = 120VAC orange = 277VAC
 Select proper AC input lead for the application.
 Refer to Fig. 101-2.

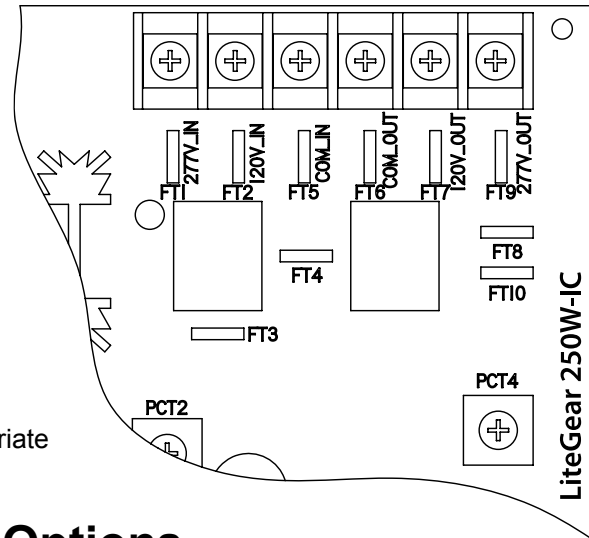
For **120VAC** input:

- Black – Connect to FT2
- Orange – Remove “push on” connector and cap off using appropriate mechanical connector

OR

For **277VAC** input:

- Orange – Connect to FT1
- Black - Remove “push on” connector and cap off using appropriate mechanical connector



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102. Load Configuration Wiring Options

102.1 AC Input and AC Output Connections

CAUTION: Torque all terminal block connections to 4.4 to 5.3 in-lb. (0.5 to 0.6 Nm.) Failure to do so may create an unsafe condition or fire hazard. Only "Normally ON" or "Normally OFF" or "Externally Switched" loads can be selected.

102.2 “Normally ON” loads

Connect utility and load to appropriate terminal blocks per Fig. 101-2 and ensure the input, output, and chassis are grounded.

102.3 “Normally OFF” Loads

CAUTION: To use this product with normally off lighting loads requires rewiring the circuit board to bypass an internal relay. This process should only be performed by qualified personnel. Refer to Fig. 101-2.

For **120VAC** Operation:

- Remove the black wire lead from FT8, remove the “push on” connector, and strip the end.
- Remove the red wire lead from FT10, remove the “push on” connector, and strip the end.
- Join them using an approved mechanical connector.

OR

For **277VAC** operation:

- Remove the orange wire lead from FT4, remove the “push on” connector, and strip the end.
- Remove the orange wire lead from FT3, remove the “push on” connector, and strip the end.
- Join them using an approved mechanical connector.

Connect utility and load to appropriate terminal blocks and ensure the input, output, and chassis are grounded.

102.4 Externally Switched Loads

For **120VAC** Operation:

- Disconnect the black wire from FT2.
- Remove the terminal and strip the wire.
- Connect to unswitched 120VAC power supply.
- Connect switched 120VAC power to the 120V input connection of the input terminal block (pins not numbered).

OR

For **277VAC** operation:

- Disconnect the orange wire from FT1.
- Remove the terminal and strip the wire.
- Connect to unswitched 277VAC power supply.

- Connect switched 277VAC power to the 277V input connection of the input terminal block (pins not numbered).
- Connect utility and load wires to appropriate terminal blocks and ensure the input, output, and chassis are grounded.

Once all the electrical and conduit connections have been made and are secure, turn the electronics module back to its original orientation and reinstall the four screws through the side wall into the module. Be careful not to pinch any wires between the module and the cabinet.

Externally switched loads can be switched per Fig. 102-1.

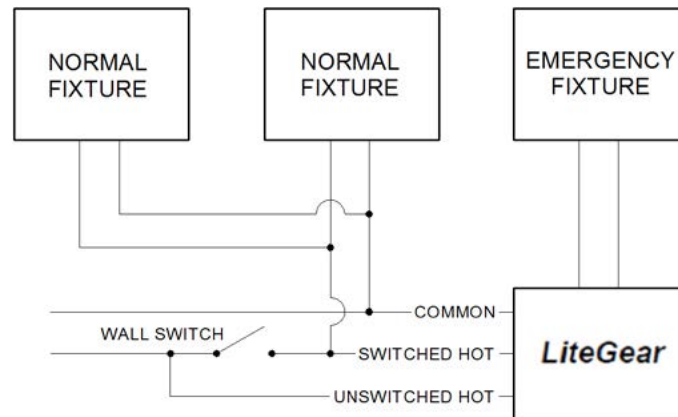


Fig. 102-1

103. Installing The Batteries and DC Wiring

103.1 General Precautionary Measures

A qualified electrician who is familiar with battery systems and required precautions must install and service the batteries. Any battery used with this unit shall comply with the applicable requirements for batteries in the standard for emergency lighting and power equipment, UL 924. Cabinets are designed to be used with, and batteries must be replaced with identical cells or a Dual-Lite approved equivalent. If using substitute batteries not supplied by Dual-Lite, the unit's UL listing will be void, and the equipment may fail to perform properly. The installation must conform to national and local codes as well. Keep unauthorized personnel away from batteries.

Wear protective clothing, eye-wear, rubber gloves and boots. Batteries contain corrosive acids or caustic alkalis and toxic materials and can rupture or leak if mistreated. Remove rings and metal wristwatches or other metal objects and jewelry. Don't carry metal objects in pockets where the objects can fall onto the batteries or into the LiteGear inverter system.

Tools must have insulated handles so that they will not short battery terminals. Do not allow a tool to short a battery terminal to another battery terminal or to the cabinet at any time. Do not lay tools or metal parts on top of the batteries, and do not lay any objects where they could fall onto the batteries or into the cabinet.

Install the batteries as shown on the battery wiring diagram provided in this manual with the cables provided. When connecting cables, never allow a cable to short across a battery's terminals, the string of batteries, or to the cabinet.

Keep the cables away from any sharp metal edges.

Install the battery cables so they cannot be pinched by the LiteGear inverter system's cover.

Where conductors may be exposed to physical damage, protect conductors in accordance with NEC requirements.

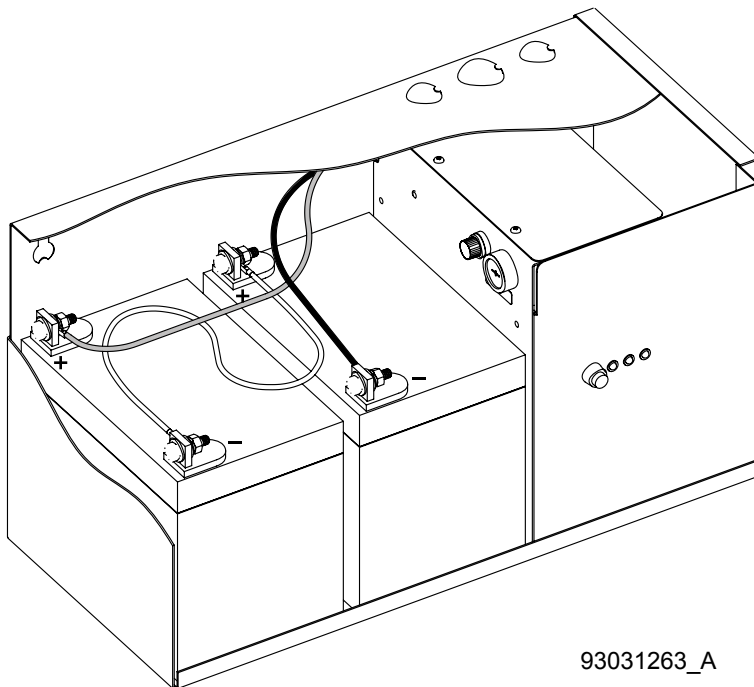
Full voltage and current are always present at the battery terminals. The batteries used in this system can produce dangerous voltages, extremely high currents, and possible risk of electric shock. Batteries may cause severe injury if the terminals are shorted together or to ground (earth). Be extremely careful to avoid electric shock and burns caused by contacting battery terminals or shorting terminals during battery installation. Do not touch uninsulated battery terminals.

103.2 Installation Considerations

This section explains how to install the LiteGear system's batteries and cables. A qualified electrician who is familiar with battery installations and applicable building and electrical codes must install the batteries.

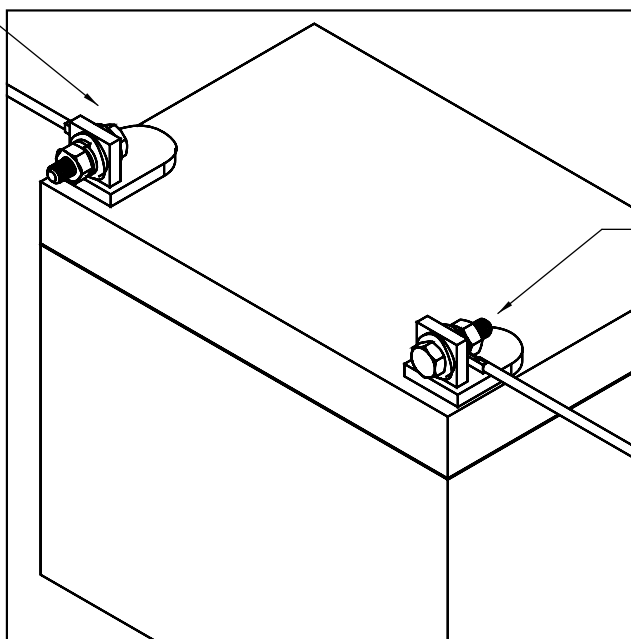
103.3 Battery Installation Procedure

Place the batteries into the cabinet as shown in Figure 103-1. Connect one end of the provided gray wire to the Negative Terminal (-) of battery 1 to the Positive Terminal (+) of battery 2. Connect the red wire from the electronic module to the Positive Terminal (+) of battery 1, and connect the blue wire to the Negative Terminal (-) of battery 2.



CAUTION: Be careful to follow the bolt orientation shown in Figure 103-2. Failure to do so may create an unsafe condition or fire hazard.

Incorrect bolt
orientation



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The head of the bolt should be toward the outside of the battery terminal as shown.

103.4 Electronics Cabinet Voltage Check

Using a voltmeter, check for correct nominal battery voltage between battery NEG and POS wires. Voltage reading should be 24 VDC $\pm 10\%$ of system DC voltage.

CAUTION: Ensure all connections are fully engaged. Failure to do so may create an unsafe condition or fire hazard.

104. Final Installation Checklist

104.1 Pre-Start-Up Systems Check

Complete the following:

- Ensure the LiteGear Inverter cabinet is securely fastened to a wall or other structure.
- Ensure that the input circuit breaker in the building service panel serving as the AC supply to the LiteGear system is in the OFF position.
- Check for proper ground connections in the LiteGear cabinet, the building service panel, and the external load distribution panel.
- Check for any loose wiring connections in the LiteGear cabinet, the building service panel, and the external load distribution panel.
- Check that correct nominal battery voltage (24 VDC) is present in the LiteGear cabinet between the battery NEG and POS wires.
- Securely fasten cover and ensure no wires are pinched.

105. System Start-Up Procedure

105.1 Sequence of Steps

The LiteGear inverter system is a sophisticated electronic backup power supply. Care must be taken to follow the steps below in their exact sequence. Failure to do so can result in possible equipment damage or failure.

105.2 Start-Up Procedure Steps

CAUTION: Familiarize yourself with the shut down procedure (section 300.1) before proceeding.

- Make sure the cover is installed and secured.
- At the building service panel, energize the circuit breaker serving as the AC supply disconnect to the LiteGear system.
- The system should turn "ON"; the green "AC-ON" LED will illuminate.

106. System Verification

106.1 Initial System Status

The connected load should be energized and the "AC ON" LED should be illuminated (green). Allow a minimum 24-hour charge period before testing the inverter system. If you need assistance, call Dual-Lite's Technical Support Center at 1-800-848-6439.

106.2 System Transfer Test

Press the momentary "TEST" switch or, for a prolonged discharge test, de-energize the service panel circuit breaker serving as AC input circuit breaker. The unit will transfer to inverter mode, the "AC On" LED will extinguish and the "Inverter ON" LED will illuminate (amber). All connected loads should be energized.

Allow the inverter to run for several minutes or until satisfied with its operation. Energize the service panel breaker to end the prolonged discharge test and return the unit to standby mode.

200. Status Indicators

200.1 Indicators Provided

The LiteGear system is equipped with two LED indicators:

LED Display	System Mode	Reason
None	Off	<ul style="list-style-type: none">• No AC power• Low Voltage Battery Disconnect circuit activated following extended power outage• Batteries disconnected
Amber	Inverter-ON	<ul style="list-style-type: none">• Test• Loss of utility
Green(solid or blinking)	AC-ON and Charging	<ul style="list-style-type: none">• Utility applied, branch feeder circuit breaker energized

200.2 Unusual Circumstances

If an abnormal condition is detected, please contact the local Hubbell Lighting, Inc. Factory Authorized Service Center, or call 1-800-848-6439 for assistance. Do not attempt to make repairs; the system is fed from more than one power source and extreme care must be taken before servicing.

201. Spectron® Self-Testing/Self-Diagnostic Option

201.1 Description and Operation

Models equipped with the Spectron® self-testing/self-diagnostic circuitry provide:

- Visual indication of AC power status
- Visual indication of self-diagnostic test cycle
- Visual indication of any unit malfunction including -
 - Battery fault
 - Charger fault
 - Transfer fault
 - Lamp/no load fault

Spectron® equipped units also include:

- Time Delay Retransfer - upon return of normal AC power, unit will remain in emergency operation for an additional 15 minutes to allow AC power to normalize.

Note - Once normal AC power has returned Time Delay Retransfer can be overridden by pressing the test switch.

LED Status Indicator - bi-color green/red LED:

- Green Status Indicator - During normal operation, the green status LED will be constantly illuminated, indicating the presence of AC power. During all automatic or manual self-test cycles, the green status LED will blink indicating test in progress.
- Red Status Indicator - If a fault condition is detected during any automatic or manual self-test cycle, the test in progress will be terminated and the red status indicator will provide the proper "service alert code". When multiple failures are detected during a test (example - battery fault and lamp failure), the service alert code displayed at the end of the test cycle will be the first one detected in the order listed below for 'Service Alert Code'.

Manual Tests:

- Press the test switch once to initiate a 1-minute duration test
- Press the test button a second time to initiate a 90-minute duration test
- Press the test button a third time to end test routine

Automatic Tests:

- Unit tested once every month (28 days) for one minute duration
- Unit tested every six months alternating between 30 and 60 minute duration.
- Pressing the test button will end an automatic test routine

Service Alert Code	
One blink on/pause	Battery not connected
Two blinks on/pause	Battery fault
Three blinks on/pause	Charger fault
Four blinks on/pause	Transfer fault or No load detected
Five blinks on/pause	Lamp/load failure

Load-Learn Function:

The unit has the capability to automatically detect and store the total connected load.

The unit can also re-learn the connected load should the output load need to be increased or decreased at a later time. The initial automatic load-learn function is performed when the batteries have reached full charge (27.4V).

A manual load-learn function can also be initiated by holding down the test switch for 3 seconds. The manual load-learn function should only be performed when the batteries have reached full charge.

During automatic or manual load-learn functions the status indicator LED will alternate between green/red blinks. Depressing the test switch for 3 seconds during the load-learn function cancels the function. If the manual load-learn function is canceled the unit will begin another automatic load-learn function when the batteries have reached full charge.

201.2 Trouble Shooting Service Alert Code Faults

Battery not connected:

- battery string wiring is incomplete
- battery fuse (FUSE1) on inverter pcb open

Battery fault:

- battery voltage below 24V following one minute test
- battery voltage below 21V following all longer duration tests

Charger fault:

- battery voltage not at minimum 27.4V after 72 hour charge
- battery voltage greater than 28.4V

Transfer fault /No load detection:

- output fuse open (120 or 277V)
- connected output load is less than 25W

Lamp/load failure:

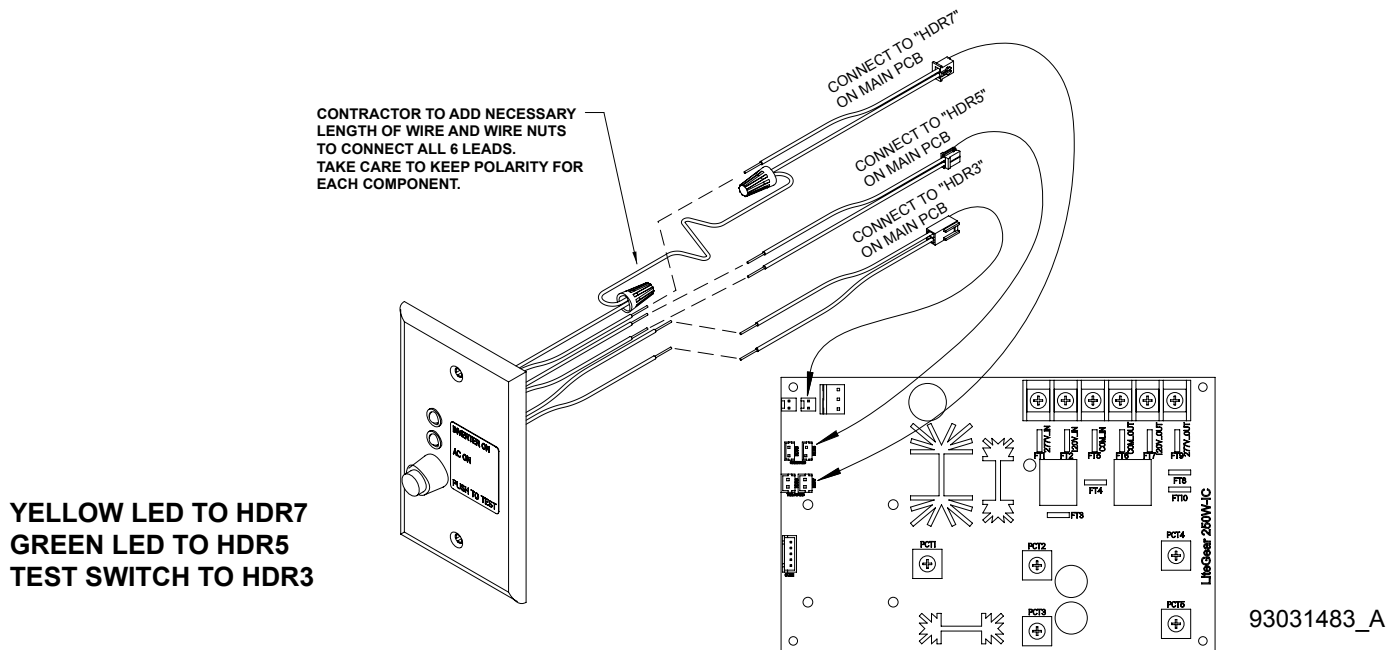
- 10% or greater reduction in connected load - see Load-Learn Function

The Service Alert Code will continue until the fault is corrected. Once the fault is corrected initiate the one minute or 90 minute test, as required, and the service alert code should be cleared.

202. Remote Test Switch Accessory

202.1 Installation

The contractor is to install the Remote Switch Plate as shown in Figure 201-1. Lead extensions are to be added between the switch plate and the connectors provided in the kit with wire nuts. Once the extensions are added, the connector from the yellow LED should be connected to HDR7, the green LED connector to HDR5, and the switch



connector to HDR3. The illustration is given as a guide only - polarity in each component should be observed. Be sure to follow all federal, state, and local codes as it pertains to emergency circuit raceways.

300. Maintenance

300.1 General Precautionary Guidelines

CAUTION: To avoid possible equipment damage or personal injury, assume that there is AC voltage present inside the LiteGear inverter cabinet when AC input power or DC battery voltage is present. The inverter is capable of providing output voltage from the batteries even when there is no AC input line voltage. When AC input voltage is present, the unit can provide output voltage even when the batteries are disconnected.

CAUTION: AC and DC voltage will be present inside the unit until both the line AC and the batteries are disconnected.

CAUTION: Do not touch components inside the unit. DC voltage is always present at the batteries and the battery cables.

300.2 Final Shut Down Procedure

- Remove the unit's cover.
- Disconnect the batteries.
- Turn off the service panel breaker providing the AC input to the LiteGear unit.

CAUTION: Energy is stored in capacitors inside the unit. After disconnecting the unit from the AC supply, allow at least 5 minutes for capacitors to discharge before attempting service procedures.

If the service technician does not need to access the inside of the unit, keep the unit's cover securely installed.

If the unit will be shut off for an extended period of time, recharge the batteries every 60 to 90 days.

CAUTION: The batteries will be damaged and the warranty voided if the batteries are not routinely recharged.

NOTE: To turn power back on, follow the "System Start-up Procedure" outlined in Section 105. Be sure to complete all of the steps to assure the unit will operate properly.

300.3 Routine System Maintenance

The LiteGear inverter unit is designed to provide years of trouble-free operation. The manually-initiated cycles are designed to ensure proper operation of the unit's batteries and inverter. The unit does require some routine attention to assure peak performance. Dual-Lite recommends a Preventative Maintenance check be performed by a qualified service technician at least every six months. The technician must observe important safety precautions while

performing the following recommended tasks:

- Inspect and clean the unit interior
- Inspect all batteries for leaks, case swelling or terminal corrosion
- Perform an emergency operation test to check proper function of all critical connected loads

300.4 Manual Routine Inverter Tests

NFPA101 requires that Emergency Lighting Equipment be tested on a monthly basis for a period of not less than 30 seconds, and a minimum of 90 minutes once a year. We strongly recommend these guidelines be followed to insure system readiness, and to prolong battery life. The LiteGear system incorporates a test switch to facilitate monthly testing. Simply depress the button and hold to test the inverter at anytime. Once released, the LiteGear will revert back to standby operation. For annual 90-minute discharge or other prolonged tests, de-energize the AC breaker at the service panel.

300.5 Battery Maintenance and Replacement

This section provides precautions for qualified service personnel working with unit batteries.

300.6 Important Safety Precautions

CAUTION: A battery can present a risk of electrical shock and high short circuit current. Battery replacement should only be performed by qualified service personnel familiar with battery systems. All safety precautions outlined at the beginning of this section must be observed when servicing, maintaining or replacing batteries

- A qualified electrician who is familiar with battery systems and required precautions must install and service the batteries. Any battery used with this unit shall comply with the applicable requirements for batteries in the standard for emergency lighting and power equipment, UL 924. Cabinets are designed to be used with, and batteries must be replaced by identical cells or a Dual-Lite approved equivalent. If using substitute batteries not supplied by Dual-Lite, the unit's UL listing will be void, and the equipment may fail to perform properly. The installation must conform to national and local codes as well. Keep unauthorized personnel away from batteries

The service technician must take these precautions:

- Wear protective clothing, eye-wear, rubber gloves and boots. Batteries contain corrosive acids or caustic alkalis and toxic materials, and can rupture or leak if mistreated.
- Remove rings and metal wristwatches or other metal objects and jewelry. Don't carry metal objects in pockets where the objects can fall onto the batteries or into the LiteGear inverter system cabinet.
- Tools must have insulated handles so that they will not short battery terminals. Do not allow a tool to short a battery terminal to another battery terminal or to the cabinet at any time. Do not lay tools or metal parts on top of the batteries, and do not lay any objects where they could fall onto the batteries or into the cabinet.
- Install the batteries as shown on the battery wiring diagram provided in this manual. When connecting cables, never allow a cable to short across a battery's terminals, the string of batteries, or to the cabinet.
- Keep the cables away from any sharp metal edges.
- Install the battery cables so they cannot be pinched by the LiteGear inverter system's cover.
- Where conductors may be exposed to physical damage, protect conductors in accordance with NEC requirements.
- If replacing batteries or repairing battery connections, follow the procedure in this manual to shut down the LiteGear inverter system and remove both AC and DC input power.
- Full voltage and current are always present at the battery terminals. The batteries used in this system can produce dangerous voltages, extremely high currents, and possible risk of electric shock. Batteries may cause severe injury if the terminals are shorted together or to ground (earth). Be extremely careful to avoid electric shock and burns caused by contacting battery terminals or shorting terminals during battery installation. Do not touch uninsulated battery terminals.

300.7 Replacement Fuses

DC fuse:

BATT. (+) INPUT

1) Bussmann MDL-15

AC Fuse:

120V OUTPUT

P/N 93029721

250V, 3A FAST

1) BUSSMANN GLR3A

2) CONQUER ELEC. LTD. AFE 3A 250V

AC Fuse:

277V OUTPUT

P/N 93029722

600V, 1.5A FAST

1) BUSSMANN GLR15A

2) LITTLEFUSE KLKD 1.5

300.8 Routine Battery Inspection and Maintenance

Sealed Lead-Calcium Batteries

Sealed Lead-Calcium batteries are the most common type of battery used in standby power supply equipment. By design it is as maintenance free as a battery can be. These batteries provide one of the most reliable and carefree inverter systems available today. It is recommended, however, that some simple steps be taken to increase system life and maximize reliability:

- Monthly: check the system for proper operation.
- Quarterly: check the batteries for deformities in the cases and terminal corrosion. Any defective batteries should be replaced. All corroded terminals, regardless of how slight the condition, are to be cleaned and retightened at once to prevent failure of the entire battery bank.
- Yearly: Check all battery connections for tightness and proper torque specifications.

300.9 Battery Replacement Procedure

WARNING: Always use the same quantity and type of battery as replacements.

Substituting batteries not supplied by Dual-Lite will void the UL listing of the system and may cause equipment failure. To ensure the superior performance of your LiteGear inverter system and to maintain proper charger operation, replace spent batteries only with Dual-Lite cells having the same part number, voltage and ampere-hour rating as the original batteries.

- Follow the proper shut down procedure as described in Section 300.2.
- Disconnect the batteries beginning with the gray battery-to-battery connector wire.
- Disconnect the batteries from the red and blue wires coming from the electrical module.
- Remove the batteries from the cabinet. Batteries can be very heavy; use proper lifting methods when removing batteries.
- Install new batteries following the instructions outlined in Section 103.

300.10 Battery Disposal

WARNING:

- Do not dispose of batteries in a fire; the batteries could explode.
- Do not open or mutilate batteries.
- Released electrolyte is highly toxic and harmful to the skin and eyes.

CAUTION: Batteries contain lead. Many state and local governments have regulations about used battery disposal. Please dispose of the batteries properly. For help, contact the Dual-Lite Technical Support Center.

301. Technical Service and Support

301.1 Toll-Free Number

During or after installation, Dual-Lite's Systems Technical Support Center is available to provide expert assistance. Our service representatives are available to answer customers' questions and recommend solutions to installation or operating problems.

A toll-free phone has been established for LiteGear technical assistance. **1-800-848-6439.**

Service representatives are available during normal working hours (EST).

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